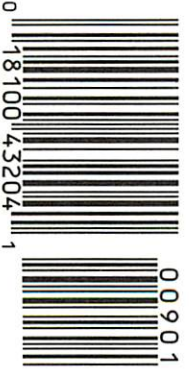




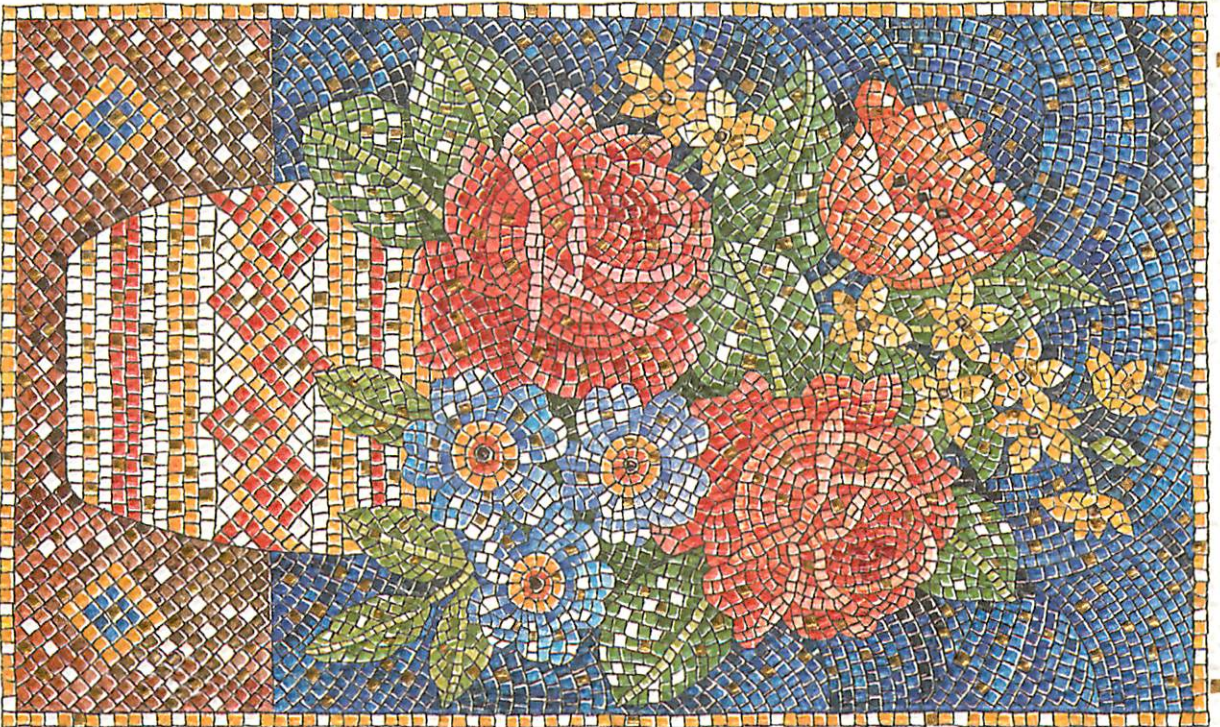
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11/23/99

Dear Andy,

It's been almost 4 years now since my injury but I'll always remember the kindness of you and your wife when speaking to me on the telephone when my accident first occurred. It was comforting, thoughtful and will always be remembered.

Furthermore, the unexpected amount for which you, Andy, set diligently and expertly litigated for is very, very much appreciated!

Please say thank you to whomever else assisted you in this great piece of litigation.

Sincerely,  
Linda Massaro

The musical globe  
is a small token  
of my appreciation.